Public Services Benchmarking under Localism and Federalism
Sharing International Experiences

22-23 February 2012
Local Government House, Smith Square, Westminster, London

Final Conference Agenda

February 22, 2012

12:30–13:30  Registration, Lunch/Coffee and Networking

13:30-15:00  The International and the UK Perspectives and Context:
             Alan Fenna
             Steve Martin
             Clive Grace
             Chair: Tony Travers (LSE)

15:00-15:30  Coffee

15:30-17:30  Concurrent Sessions

Education and Environment:
Kenneth Wong (Brown University) - No Child Left Behind
Daniel Wachter (Federal Office of Spatial Development, Switzerland)
- Sustainable Development of Cantons and Cities in Comparison
Deborah Wilson (Bristol University) - Assessment of school performance
Tim Allen (Birkbeck University) - Environment

Health and Social Care:
Jeremy Veillard (Vice-President, Canadian Institute of Health Information) - Benchmarking Health Care in Canada
Bart Vanhercke (European Social Observatory, Brussels) - Benchmarking Social Europe through the Open Method of Coordination (OMC)
Gywn Bevan (LSE) - Performance in Health Services
José-Luis Fernández (LSE) - Benchmarking in Social Care

18:15-19:15  Drinks

19:15-21:30  Dinner
February 23, 2012

9:00-10:45  Performance Assessment Frameworks in the UK and in International Jurisdictions:

Colin Talbot (Manchester University) - Performance Frameworks in the UK
Lawrence McDonald, (Assistant Commissioner, Productivity Commission) - Reports on Government Services, Australia
Rabea Hathaway (Deputy Head, Performance and Joint Service Delivery Division, Federal Ministry of the Interior, Germany) - A Benchmarking Approach in the Making
Mark McAteer (Improvement Service Scotland) - The Local Government Performance Framework in Scotland

10:45-11:00  Coffee

11.00-12.30  Data/information Validity, Verification and Consistency:

Steven Van de Walle (Erasmus University Rotterdam)
Andrew Stephens Local Government Data Unit Wales
David Walker, Chair Infrastructure Committee of the ESRC
Michael Hughes, Director of Research, Audit Commission

12:30-13:00  Thematic Concluding Session and Round Up:
Felix Knuepling
Professor Sandra Nutley
James Downe
Clive Grace

13:00-13:45  Lunch

14:00-15:00  Conference Postscript
A demonstration of the Local Government Association’s ‘INFORM’ web based tool for comparing local public services performance.