

Public Services Benchmarking under Localism and Federalism Sharing International Experiences

**22-23 February 2012
Local Government House, Smith Square, Westminster, London**

Final Conference Agenda

February 22, 2012

12:30–13:30 Registration, Lunch/Coffee and Networking

13:30-15:00 The International and the UK Perspectives and Context:
Alan Fenna
Steve Martin
Clive Grace
Chair: Tony Travers (LSE)

15:00-15:30 Coffee

15:30-17:30 Concurrent Sessions

Education and Environment:

Kenneth Wong (Brown University) - No Child Left Behind
Daniel Wachter (Federal Office of Spatial Development, Switzerland)
- Sustainable Development of Cantons and Cities in Comparison
Deborah Wilson (Bristol University) - Assessment of school
performance
Tim Allen (Birkbeck University) - Environment

Health and Social Care:

Jeremy Veillard (Vice-President, Canadian Institute of Health
Information) - Benchmarking Health Care in Canada
Bart Vanhercke (European Social Observatory, Brussels) -
Benchmarking Social Europe through the Open Method of
Coordination (OMC)
Gwyn Bevan (LSE) - Performance in Health Services
José-Luis Fernández (LSE) - Benchmarking in Social Care

18:15-19:15 Drinks

19:15-21:30 Dinner

February 23, 2012

9:00-10:45

Performance Assessment Frameworks in the UK and in International Jurisdictions:

Colin Talbot (Manchester University) - Performance Frameworks in the UK

Lawrence McDonald, (Assistant Commissioner, Productivity Commission) - Reports on Government Services, Australia

Rabea Hathaway (Deputy Head, Performance and Joint Service Delivery Division, Federal Ministry of the Interior, Germany) - A Benchmarking Approach in the Making

Mark McAteer (Improvement Service Scotland) - The Local Government Performance Framework in Scotland

10:45-11:00

Coffee

11:00-12.30

Data/information Validity, Verification and Consistency:

Steven Van de Walle (Erasmus University Rotterdam)

Andrew Stephens Local Government Data Unit Wales

David Walker, Chair Infrastructure Committee of the ESRC

Michael Hughes, Director of Research, Audit Commission

12:30-13:00

Thematic Concluding Session and Round Up:

Felix Knuepling

Professor Sandra Nutley

James Downe

Clive Grace

13:00-13:45

Lunch

14:00-15:00

Conference Postscript

A demonstration of the Local Government Association's 'INFORM' web based tool for comparing local public services performance.